SCRUTINY WORK PROGRAMME 2023/24

Corporate and Communities Overview and Scrutiny Panel

Date of Meeting	Issue for Scrutiny	Date of Last Report	Notes/Follow-up Action
8 June 2023	Libraries Unlocked		Suggested by Assistant Director for Communities for June Panel meeting.
	Registration of Deaths within 5 days (including out of hours registration)		
25 July 2023	Performance and In-Year Budget Monitoring (Q4 January-March 2023)	28 March 2023	
TBC	Member Portal – Case Management System		Suggested at 28 March 2023 meeting
	Power BI update	1 January 2023	
3 October 2023	Performance and In-Year Budget Monitoring (Q1 April to June)	25 July 2023	
	Performance Monitoring of Comments, Compliments and Complaints	21 September 2022	
	The Council's Customer Contact Centre (including accessibility options)		
23 November 2023	Performance and In-Year Budget Monitoring (Q2 July to September)	25 July 2023	
	Review of Museums, Arts and Culture Strategy 2023/24	1 November 2022	
January 2024	Scrutiny of 2024/25 Budget		
March 2024	Performance (Q3 October to December) and In-Year Budget Monitoring		

Possible Future Items			
TBC	Artificial Intelligence (AI) and Chat GTi systems		Suggested at 28 March 2023 meeting
TBC	Update on role of Here2Help (including the Executive Summary of the Business Plan).		Suggested at 19 January 2023 meeting
TBC	Worcestershire One Public Estate		Suggested at 14 February 2022 meeting
TBC	Electric Vehicle charging points on the County Council Estate		Suggested at 14 February 2022 meeting
TBC	Council Communication	8 November 2021	Suggested at 8 November 2021 meeting
TBC	West Mercia Energy Joint Committee Business Plan	17 January 2022	
Standing Items			
November/January	Budget Scrutiny		
	Annual update on the Council's energy purchasing arrangement via the West Mercia Energy Joint Committee including the Business Plan	17 January 2022	Agreed at October 2021 Overview and Scrutiny Performance Board
TBC	Councillors Divisional Funding Scheme	20 July 2021	
TBC	Worcestershire County Council Regulation of Investigatory Powers Act 2000 Policy (RIPA)		
TBC	Performance monitoring of comments, compliments and complaints	21 September 2022 8 November 2021 20 July 2021 11 March 2021	